

TRA awards contract to manage telecoms quality

BEIRUT: The Lebanese Telecoms Regulatory Authority signed a contract providing Quality of Service Management System Architecture Tuesday. The 2009-initiated international tender had resulted in the awarding of Wicom, an IT company based in the UAE, with a \$1.2 million contract. In a statement, TRA announced that the contract would allow measurement and analysis of all telecommunications services including Internet. "This aims at improving the quality of telecommunication services," the statement added. Furthermore, the system will be able to gather raw technical data from various telecom networks and analyze them through an XPLORE technical channel. The equipment required for the projects will be provided through funding from the Telecommunications Ministry and will be installed at TRA offices. The TRA statement called on consumers to participate in latter stages of the project through software agents aiming at measuring quality of DSL Internet service. – *The Daily Star*